

REMARKS

The abstract of the current application as filed included more than 150 words. Thus, the abstract is amended as indicated above to reduce the number of words to 150 or less. No new matter is added and none is intended. Assignee requests entry of the amendments to the abstract.

Per Examiner Sing's request, claim 22 is amended to spell out the acronym OSPS. Assignee respectfully submits that it was common general knowledge of one skilled in the art at the time the application was filed that the acronym OSPS stood for Operator Services Position System. No new matter is added and none is intended. Assignee requests entry of the amendments to the claims.

CONCLUSION

In view of the foregoing amendment and remarks, it is respectfully submitted that all of the pending claims in the present application are in condition for allowance. Reconsideration and reexamination of the application and allowance of the claims at an early date is solicited. If the Examiner has any questions or comments concerning this matter, the Examiner is invited to contact Assignee's undersigned attorney at the number below.

Respectfully submitted,

HOPE BALDAUFF HARTMAN, LLC

/Jodi L. Hartman/

Date: January 31, 2012

Jodi L. Hartman
Reg. No. 55,251

AT&T Legal Department
Attn: Patent Docketing
One AT&T Way
Room 2A-207
Bedminster, New Jersey 07921

82866

PATENT TRADEMARK OFFICE